



Communicate

Inbound 13/1800



onq.com.au

ONQ
Communications

Communicate Inbound 13/1800

Key Features and Benefits

Simplify your customers journey to reach you with a 13, 1300 or 1800 number from ONQ, and elevate your business profile and national brand presence.

✔ Transferable

Already have an existing number? We can arrange a planned transfer, ensuring minimal disruption to your business.

✔ Compatible

Your new number can be routed to your ONQ SIP or UC Service, or simply just a mobile phone number.

✔ Flexible

13, 1300 or 1800 numbers are virtual, meaning call routing options are near limitless. Have incoming calls routed based on time of day, or to different office locations, depending on the caller location.

✔ Need a new number?

We can provide a selection of random numbers, or you can purchase a SmartNumber directly from ACMA, such as numbers that spell specific words.

✔ Priority Support

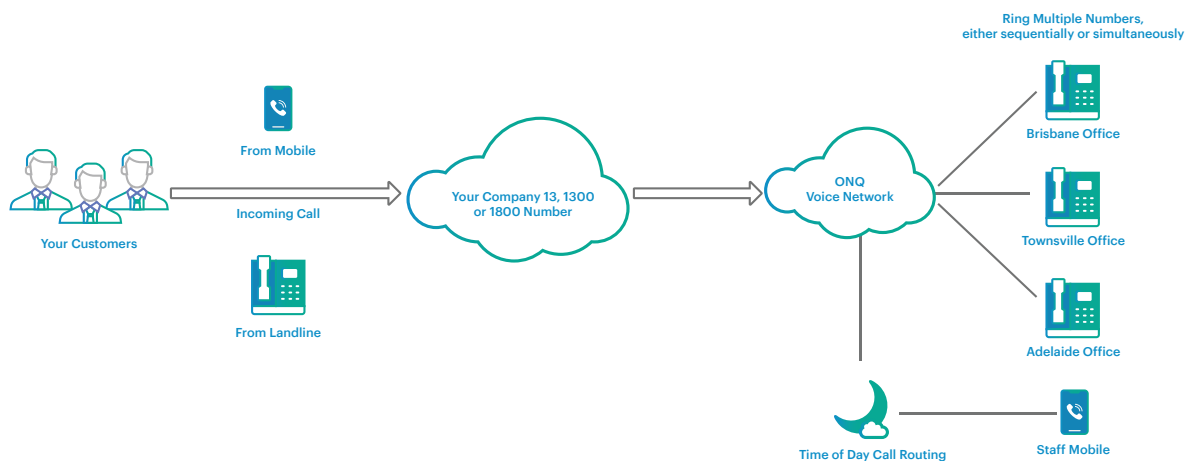
Expert priority support from a helpdesk dedicated to business – 24/7/365.

✔ Simple

No additional software or hardware required. Works with your existing fixed or mobile numbers and call flows.

How Inbound Number Service works

Your customers call your new number from anywhere in Australia. We then route the incoming call to a mobile, landline or another destination of your choice. You have any number of options to manage how calls are handled, such as based on time of day, Voicemail to Email options or an Interactive Menu.



Redefining the way **Business Telco** in Australia should be.